

# SOCIAL MEDIA DISCLAIMER

## CROSSLINK FAMILY OF COMPANIES

Last Updated: January 1, 2026

### 1. OVERVIEW

**Crosslink Family of Companies** means CrossLink Professional Tax Solutions, LLC, CrossLink Tax Tech Solutions, LLC and Audit Allies, LLC (collectively, “CROSSLINK,” “we,” or “our”).

We welcome open and respectful discussion on CROSSLINK’s social media pages, including but not limited to Facebook, LinkedIn, YouTube, X (formerly Twitter), Instagram, Glassdoor, Pinterest, and other online community or discussion platforms (“Social Sites”). We appreciate your participation and look forward to your insights, experiences, and feedback.

However, to maintain a professional and safe environment, participation on CROSSLINK’s Social Sites is subject to the terms of this Disclaimer.

### 2. NO LEGAL, TAX, OR FINANCIAL ADVICE

Information shared on CROSSLINK’s Social Sites is for general information purposes only. Nothing posted by CROSSLINK or its representatives should be construed as legal, tax, financial, or other professional advice. Always consult a qualified professional regarding your specific circumstances.

### 3. CONTENT OWNERSHIP

All content posted by CROSSLINK – including text, graphics, videos, analyses, articles, software applications, images, audio, and trademarks (“CROSSLINK Content”) – is owned or licensed by CROSSLINK and protected by applicable intellectual property laws.

You may share CROSSLINK Content for personal, non-commercial use only, provided you do not alter it, misrepresent its source, or use it for financial gain.

### 4. USER CONTENT

Any information, comments, images, or materials posted by users (“User Content”) are the sole responsibility of the individual who posted them.

CROSSLINK does not endorse, guarantee, or verify any User Content and is not responsible for opinions, accuracy, or completeness of information shared by others.

By posting on CROSSLINK’s Social Sites, you grant CROSSLINK a non-exclusive, worldwide, royalty-free, perpetual license to use, reproduce, and display your User Content for business, educational, or promotional purposes, without notice or compensation.

You represent that you own or have permission to post such content and agree to indemnify CROSSLINK for any claims arising from your User Content.

Posts by CROSSLINK employees on their personal social media accounts do not represent the views or official positions of CROSSLINK unless expressly stated.

### 5. PROHIBITED CONDUCT

To maintain a safe and compliant community, you agree not to post, upload, or share any content that:

- Violates any law or regulation or could give rise to civil or criminal liability;
- Is harassing, defamatory, obscene, abusive, threatening, hateful, discriminatory, offensive or otherwise objectionable (as determined in our sole discretion);
- Is false, deceptive, misleading, or fraudulent, including scams, spam, or phishing attempts;
- Violates the privacy, publicity, or intellectual-property rights of any person or entity;
- Contains or promotes illegal activity, malware, viruses, or harmful code;

- Is promotional, commercial, or advertising in nature, including efforts to influence polls, rankings, or web traffic;
- Requests or provides personalized tax, legal, or investment advice or solicits personal or confidential information (e.g., Social Security numbers, passwords, or account details); or
- Is off-topic or inconsistent with the intended purpose of CROSSLINK's Social Sites.

CROSSLINK does not undertake to monitor all activity or User Content on its Social Sites and is not responsible for screening or editing User Content. We may, however, monitor, moderate, or record interactions on our Social Sites as we deem appropriate. We do not guarantee that we will respond to any questions, comments, or messages posted on Social Sites.

## **6. FTC ENDORSEMENT AND DISCLOSURE COMPLIANCE**

If you post endorsements, testimonials, or reviews related to CROSSLINK products or services, you must comply with Federal Trade Commission (FTC) Endorsement Guidelines (16 C.F.R. Part 255). You must clearly disclose any material connection with CROSSLINK, including if you are an employee, contractor, or affiliate.

## **7. THIRD-PARTY LINKS AND CONTENT**

CROSSLINK's Social Sites may contain links to third-party websites or materials for convenience. We are not responsible for third-party content, products, or services and do not endorse or verify any third-party information. Access to third-party sites is at your own risk and subject to their terms and privacy policies.

## **8. PRIVACY AND DATA PROTECTION**

CROSSLINK does not control how third-party social media platforms collect, store, or use your information. Please avoid posting personal, financial, or confidential data on Social Sites.

For details on how CROSSLINK handles personal information shared with us, please review our Privacy Policy at [www.crosslinktax.com](http://www.crosslinktax.com).

## **9. AMENDMENTS AND UPDATES**

We may amend this Social Media Disclaimer at any time. Material changes will be identified by notice on this page or platform. Your continued use of CROSSLINK's Social Sites after such notice constitutes acceptance of the revised Disclaimer.

## **10. JURISDICTION AND GOVERNING LAW**

This Disclaimer and any disputes arising under it shall be governed by and construed in accordance with the laws of the State of Florida, without regard to conflict-of-law principles. You agree to the exclusive jurisdiction of the state and federal courts located in Orange County, Florida.

## **11. CONTACT**

For immediate service or product needs, please email [support@crosslinktax.com](mailto:support@crosslinktax.com), and we will direct your inquiry appropriately.

CROSSLINK expressly disclaims liability for any viruses or other contamination of a user's device arising from access to or use of CROSSLINK's Social Sites.